

# Awards & Acclams



*Marriott Vacations Worldwide has been recognized by many prestigious organizations for our outstanding products, customer service, excellence in sales and satisfying workplace. Below are awards received from 2016-2018.*

## **MARRIOTT VACATIONS WORLDWIDE**

### **The Stevie Awards**

**2018, 2017 & 2016** – “Gold Stevie” Award Winner for Company of the Year – Hospitality & Leisure Category – Marriott Vacations Worldwide Corporation

**2018** – “Gold Stevie” Lifetime Achievement Award for Consumer Products Industries – Jennifer Ouellette, Vice President - Inventory Systems, Services & Business Integration, Marriott Vacations Worldwide

**2018** – “Bronze Stevie” Award Winner for Corporate Social Responsibility Program of the Year – Marriott Vacations Worldwide, Harvest for Hunger

**2017 & 2016** – “Silver Stevie” Award Winner for Corporate Social Responsibility Program of the Year – Marriott Vacations Worldwide, Harvest for Hunger

**2017** – “Bronze Stevie” Award for Sales Operations Team of the Year

**2016** – “Silver Stevie” Award Winner for Human Resources Team of the Year – Marriott Vacations Worldwide – Dedicated to World Class Human Resources Services

**2016** – “Bronze Stevie” Award Winner for Contact Center of the Year - Marriott Vacations Worldwide Owner Services - Delivering Unforgettable Experiences That Make Vacation Dreams Come True

### **American Resort Development Association (ARDA) Awards**

**2018** – “ACE Innovator Award” Winner – Marriott Vacations Worldwide’s Disaster Assessment and Response Team (DART)

**2018** – Call Center Executive - Nur Rosa – Marriott Vacations Worldwide

**2018** – “Call Center Team (Large Developer)” – Telesales - Data Admin Team – Marriott Vacations Worldwide

**2018** – “Inventory Revenue Management Team” – Inventory Revenue Management Team – Marriott Vacations Worldwide

**2018** – “Human Resources Recruiting Team” - Marriott Vacations Worldwide’s Corporate and Resort Operations Talent Acquisition Team

**2018** – “Reputation Issues/Crises Management Team or Team Member (Large Developer)”: Marriott Vacations Worldwide’s Disaster Assessment and Response Team (DART)

**2018** – “Activities Program (Company-wide Program)” - clubThrive

**2016** – “ACE Employer Award” Winner – Marriott Vacations Worldwide Corporation

### **Orlando Sentinel**

**2018, 2017 & 2016** – “Top 100 Companies in Central Florida”

### **Orlando Business Journal**

**2016** – “Central Florida’s Top Employers”

**2016** – “Central Florida’s Top Public Companies”

### **Aon Best Employers Program**

**2017** – “Multi-Country Winner” – In the countries of Australia, Aruba, France, Ireland, Spain, Thailand, the United Kingdom and the United States

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### **Daily Business Review**

**2016** – “Pro Bono & Community Service” – Marriott Vacations Worldwide Law Department

### **Florida Trend Magazine**

**2018, 2017 & 2016** – “Best Companies To Work For In Florida”

## **MARRIOTT VACATION CLUB**

### **The Stevie Awards**

**2018** – “Silver Stevie” Award Winner for Contact Center of the Year – Other Service Industries – Marriott Vacation Club Owner Services

**2018 & 2016** – “Silver Stevie” Award Winner for Customer Service Department of the Year – Leisure and Tourism Category – Marriott Vacation Club

**2017** – “Silver Stevie” Award Winner for Innovation of the Year – Marriott Vacation Club Pulse – A Breakthrough in Vacationing

**2017 & 2016** – “Silver Stevie” Award Winner for Innovation in Sales – Marriott Vacation Club, Sales Center Technology

**2017 & 2016** – “People’s Choice” Stevie Award Winner for Favorite Customer Service – Leisure & Tourism Category – Marriott Vacation Club Global Owner Services

**2017** – “Bronze Stevie” Award Winner for Innovation of the Year – Leadership Innovation

**2017** – “Bronze Stevie” Award Winner for Customer Service Department of the Year – Marriott Vacation Club Owner Services

**2017** – “Bronze Stevie” Award Winner for Sales Support Team of the Year –Marriott Vacation Club’s Sales Operations Team – the Catalyst for a thriving Sales Force!

**2017 & 2016** – “Bronze Stevie” Award Winner for Sales Training or Coaching Program of the Year - Marriott Vacation Club – The Talent Experience Center

**2017** – “Bronze Stevie” Award Winner for Innovation in Sales – Marriott Vacation Club – Interactive Purchase Proposal- Digitally Presenting the Numbers

**2016** – “Gold Stevie” Award Winner for Sales Support Team of the Year – Marriott Vacation Club Sales Operations Team - A Team That Motivates the Sales Force!

**2016** – “Gold Stevie” Award Winner for Customer Service Team of the Year – Hospitality and Leisure – Marriott Vacation Club Owner Services in Salt Lake City: Focusing to Increase Efficiencies While Reducing Turnover

**2016** – “Silver Stevie” Award Winner for Customer Service Department of the Year – Hospitality and Leisure – Marriott Vacation Club Owner Services – Bringing our Business to the Next Level by focusing on Retention and Culture, Scheduling, Efficiency, and Metrics

**2016** – “Silver Stevie” Award Winner for Best Use of Technology in Sales – Marriott Vacation Club Sales Center Technology

**2016** – “Silver Stevie” Award Winner for Sales Distinction of the Year – Marriott Vacation Club Sales Center Technology – Dynamic Customization and Personalization

**2016** – “Silver Stevie” Award Winner for Sales Training or Coaching Program of the Year – Marriott Vacation Club \_ Vacation Dreams Start Here Training

**2016** – “Bronze Stevie” Award Winner for Sales Operations Team of the Year – Marriott Vacation Club Sales Operations Team - A Team That Inspires the Salesforce!

**2016** – “Bronze Stevie” Award Winner for Communications Department of the Year – Marriott Vacation Club Owner Services Communication Department

#### **American Resort Development Association (ARDA) Awards**

**2018** – Refurbishment: Common Area – Marriott Vacation Club Pulse, South Beach lobby

**2018** – Interior Design: Unit – Marriott's Bali Nusa Dua Gardens

**2017** – “ACE International Project of Excellence Award: Large Resort Developer” – Marriott’s Surfer’s Paradise

**2017** – “ACE Resort Design Division Award” – Marriott Vacation Club Sales Center – Hilton Head

**2016** – “Resort Architecture of the Year” – Marriott’s Lakeshore Reserve

**2016** – “Refurbishment: Unit of the Year” – Marriott’s Willow Ridge Lodge

#### **Hotels.com**

**2018** – “Loved by Guests Award Winner” – Marriott’s Village d’Ile-de-France, Paris, France

**2017** – “Top 100 Business” – Marriott’s Village d’Ile-de-France, Paris, France

#### **Forbes**

**2016** – Forbes “Top Pokétels in America: MVC Pulse at Custom House, Boston”

#### **OpenTable**

**2016** – “Diners’ Choice” – Marriott Vacation Club Pulse, New York City – The Strand Bistro

## **Trip Advisor's Traveler's Choice Awards**

**2016** – “Top 25 Hotels for Families – United States” – Marriott's Cypress Harbour, Orlando, Fla.

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